RapidSOS Guide

What is RapidSOS?

RapidSOS is the world's first emergency response data platform that securely links life-saving data from connected devices or profiles to 911 and first responders in an emergency. Hawaii's emergency services have partnered with RapidSOS to meet the community's needs during emergencies!

How Do I Use RapidSOS?

You can use RapidSOS by either:

A. Setting up an Emergency Profile on emergencyprofile.org

or

B. Setting up a Medical ID on your iOS or Android phone.

Once you set up either your Medical ID or your Emergency Profile, your information will be sent to emergency services whenever you call 911.

Please make sure your medical information is clear and up-to-date, and remember to add your access and functional needs.

Which RapidSOS Option Should I Use?

Both options allow you to use RapidSOS. You should choose the option that fits your needs the best. For example, if you have a landline or your phone does not support a Medical ID, then you would need to create an Emergency Profile to use RapidSOS.

How RapidSOS Works

Visual Aid

